WARNING

FIRE OR EXPLOSION HAZARD
Failure to follow safety warnings exactly could result in serious injury, death or property damage.

— Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

— WHAT TO DO IF YOU SMELL GAS
  • Do not try to light any appliance.
  • Do not touch any electrical switch; do not use any phone in your building.
  • Leave the building immediately.
  • Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.
  • If you cannot reach your gas supplier, call the fire department.

— Installation and service must be performed by a qualified installer, service agency or the gas supplier.

NOTICE: Ceramic logs may differ in appearance from those shown in this manual.

WARNING

If not installed, operated and maintained in accordance with the manufacturer’s instructions, this product could expose you to substances in fuel or from fuel combustion which can cause death or serious illness.

We suggest that our gas hearth products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) as NFI Gas Specialists.
<table>
<thead>
<tr>
<th>PART NO.</th>
<th>DESCRIPTION</th>
<th>DVCT30 LOG SET</th>
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<tr>
<td></td>
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<td>FRONT</td>
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<tr>
<td>38392</td>
<td>EMBER BED (A)</td>
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<td>38393</td>
<td>REAR LOG (B)</td>
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<td>38394</td>
<td>RIGHT EMBER CHUNK (C)</td>
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<td>LEFT EMBER CHUNK (D)</td>
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<td>RIGHT LOG (E)</td>
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<td>38397</td>
<td>RIGHT CENTER LOG (F)</td>
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<td>38398</td>
<td>LEFT CENTER LOG (G)</td>
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## LOG IDENTIFICATION

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<td>38403</td>
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<td>Coals (100)</td>
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NOTICE: Install liners before logs. See separate Liner Installation manual for details.

**CAUTION**

This fireplace is supplied with a set of twelve ceramic fiber logs. Do not handle these logs with your bare hands. Always wear gloves to prevent skin irritation from ceramic fibers. After handling the logs, wash your hands gently with soap and water to remove any trace of fibers.

**Accessing the Interior of the Fireplace**

See Homeowners Manual for instruction on how to remove the barrier screen and glass door.

**Log Set Installation**

The positioning of the logs is critical to the safe and clean operation of this fireplace. Sooting and other problems may result if the logs are not properly and firmly positioned in the fireplace. Please refer to (Figure 1) and the following **WARNING** when completing log placement instructions. For step by step log placement instructions, See Pages 5 - 17 or reference (Figure 2).

**WARNING**

Failure to position the parts in accordance with this diagram or failure to use only parts specifically approved with this fireplace may result in property damage or personal injury.

**Glowing Embers Information**

1. Carefully separate the ember material into small amounts (no larger than "quarter-size" pieces).
   a. Fluffed up pieces of ember material one layer thick will produce the best ember glow. Do not place more than one layer of ember material onto the burner. Excess ember material will decrease the ember glow effect.
   b. Save any remaining ember material for future applications (as needed).

**NOTICE:** You may place logs A & B prior to adding glowing embers on burners.

**Coal Information**

1. Coals may be placed along the front burner as shown in Figure 4. Coals may not be placed over burner ports.
1. Place the large charred Ember Bed (A) onto burner base log assembly
2. Place **Rear Log (B)** onto burner pins as shown.
LOG PLACEMENT

3. Place Right Ember Chunk (C) on the front burner and onto pin on Ember Bed (A).
4. Place Left Ember Chunk (D) onto pin shown on Ember Bed (A).

**TOP VIEW**

**FRONT VIEW**
5. Place **Right Log (E)** along wall as shown.
LOG PLACEMENT

6. Place Log (F) on the right rear of the burner base. Align with the angle of the burner tube.
LOG PLACEMENT

7. Place Left Center Log (G) onto pin of Left Ember Chunk (D) and lay across Ember Bed (A) as shown.
8. Place Left Log (H) onto Ember Bed (A) pin and Rear Log (B) pin as shown.
9. Place Left Log Chunk (l) over Left Log (H) as shown.
10. Place **Top Center Log (J)** onto pin **Left Ember Chunk (D)** and pin **Ember Bed (A)**.
11. Place **Center Front Ember Log (K)** as shown.
12. Place **Left Front Ember Log (L)** on left side as shown.
13. Place Decorative Coals along the front and sides of burner. DO NOT cover burner ports. The log set is complete.
<table>
<thead>
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<th>Date</th>
<th>Dealer Name</th>
<th>Service Technician Name</th>
<th>Service Performed/Notes</th>
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To Order Parts Under Warranty, please contact your local Empire dealer. See the dealer locator at www.empirecomfort.com. To provide warranty service, your dealer will need your name and address, purchase date and serial number, and the nature of the problem with the unit.

To Order Parts After the Warranty Period, please contact your dealer or one of the Master Parts Distributors listed below. This list changes from time to time. For the current list, please click on the Master Parts button at www.empirecomfort.com. Please note: Master Parts Distributors are independent businesses that stock the most commonly ordered Original Equipment repair parts for Heaters, Grills, and Fireplaces manufactured by Empire Comfort Systems Inc.

### MASTER PARTS DISTRIBUTOR LIST

**Dey Distributing**  
1401 Willow Lake Boulevard  
Vadnais Heights, MN 55101  
**Phone:** 651-490-9191  
**Toll Free:** 800-397-1339  
**Website:** www.deydistributing.com  
**Parts:** Heater, Hearth and Grills

**F. W. Webb Company**  
200 Locust Street  
Hartford, CT 06114  
**Phone:** 860-722-2433  
**Toll Free:** 800-243-9360  
**Fax:** 860-293-0479  
**Toll Free Fax:** 800-274-2004  
**Websites:** www.fwwebb.com & www.victormfg.com  
**Parts:** Heater, Hearth and Grills

**East Coast Energy Products**  
10 East Route 36  
West Long Branch, NJ 07764  
**Phone:** 732-870-8809  
**Toll Free:** 800-755-8809  
**Fax:** 732-870-8811  
**Website:** www.eastcoastenergy.com  
**Parts:** Heater, Hearth and Grills

### HOW TO ORDER REPAIR PARTS

**Parts Not Under Warranty**  
Parts can be ordered through your Service Person, Dealer, or a Master Parts Distributor. See this page for the Master Parts Distributors list. For best results, the service person or dealer should order parts through the distributor. Parts can be shipped directly to the service person/dealer.

**Warranty Parts**  
Warranty parts will need a proof of purchase and can be ordered by your Service Person or Dealer. Proof of purchase is required for warranty parts.

All parts listed in the Parts List have a Part Number. When ordering parts, first obtain the Model Number and Serial Number from the name plate on your equipment. Then determine the Part Number (not the Index Number) and the Description of each part from the following illustration and part list. Be sure to give all this information . . .

Appliance Model Number __________________________  Part Description __________________________

Appliance Serial Number __________________________  Part Number __________________________

Type of Gas (Propane or Natural) __________________

Do not order bolts, screws, washers or nuts. These standard hardware items can be purchased at any local hardware store.
Empire Comfort Systems Inc.
Belleville, IL

If you have a general question about our products, please e-mail us at info@empirecomfort.com.
If you have a service or repair question, please contact your dealer.

www.empirecomfort.com